

Know Before You Go

When, Where, and How to Seek Medical Care

Healthcare can be confusing at times, so it's important to know where, when, and how to seek medical care when needed.

Deciding Where It Might Be Best To Go

Some conditions will need immediate medical attention at a hospital, especially if symptoms are severe. Other conditions can be managed at an urgent care center.

Go directly to the nearest hospital or emergency room if you are experiencing any of the following symptoms:

- Severe chest pain or pressure
- Trouble breathing or shortness of breath
- Signs of stroke (for example, face drooping, arm weakness, or trouble with speech)
- Severe bleeding that won't stop
- Head injuries, with confusion, fainting, or vomiting
- Severe burns
- Seizures
- Loss of consciousness
- Sudden and severe abdominal pain
- Allergic reactions with swelling of the face or throat



If you are experiencing a medical emergency, call 911.

Visit an urgent care center for injuries and illnesses that require medical attention but are not emergencies, including:

- Minor fractures and sprains
- Minor burns or rashes
- Cuts, with controlled bleeding, that need stitches
- Mild to moderate asthma symptoms
- Fever, flu, or COVID symptoms
- Urinary tract infections
- Ear, nose, and throat infections
- Vomiting or diarrhea
- Mild allergic reactions without trouble breathing



Call ahead to confirm hours and available services at each center.

Visit a pharmacy for minor injuries that do not require medical attention.

Some medications are available for purchase without a prescription, while others require a doctor's visit first.

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How to Seek Care If You're Visiting from Outside of the U.S.

Travel health insurance will often cover visits to a doctor, urgent care, or the emergency room, as well as prescriptions if needed. Check your policy ahead of time to confirm what is covered. You may need to pay for services.

Finding Medical Care Near You

Philadelphia has a website that can help you find healthcare near you at phila.gov/primary-care. Services include prevention, wellness, and treatment for common illnesses.

All City-run health centers offer phone interpretation services. Some also offer in-person interpretation. View each location's details for a list of languages spoken by staff.

URGENT CARE LOCATIONS

Visit an urgent care for inquiries that require medical attention but are not emergencies. Call ahead to confirm hours and availability.

IN AND AROUND CENTER CITY

- **Concentra Urgent Care | 219 N Broad St | (215) 762-8525**
- **Jefferson Urgent Care | 2021 Chestnut St | (267) 443-2020**
- **myDoc Urgent Care | 1420 Locust St | (215) 800-1909**
- **Vybe Urgent Care | 618 Market St | (215) 583-0618**
- **Vybe Urgent Care | 1420 Chestnut St | (215) 999-1420**

NEAR LINCOLN FINANCIAL FIELD

- **AFC Urgent Care | 1444 W Passyunk Ave | (215) 964-9250**
- **Vybe Urgent Care | 1217 S Broad St | (215) 999-1217**

NEAR LEMON HILL / FAN FEST

- **Everest Urgent Care | 2077 Ridge Ave | (267) 817-9800**
- **myDoc Urgent Care | 1501 N Broad St | (267) 457-5553**
- **Vybe Urgent Care | 1500 Spring Garden St | (267) 768-8288**

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Get everything you need to care for your sexual health for free, wherever you're most comfortable, at phillykeeponloving.com.



 **PRIMARY
CARE
FINDER**

For Philadelphia residents only: Find free and low-cost medical care with the City of Philadelphia's Primary Care Finder at phila.gov/primary-care.

