

# Prepare your home for every season

Very hot and very cold weather can affect your health if you do not have the proper cooling and heating at home.

Utility assistance and other programs help residents manage their bills, afford necessities, and reduce the risk of health and safety challenges during extreme weather events.

Check out these resources for homeowners and renters to prepare yourselves and your home for every season.



## PECO Services

**PECO's Universal Service Programs**  
Learn about all of PECO's assistance programs  
1.800.774.7040 — [bit.ly/PECOassistancePrograms](https://bit.ly/PECOassistancePrograms)

### CAP

#### Customer Assistance Program

Receive a sizeable discount on your ongoing electric or gas usage.

### LIURP

#### Low Income Usage Reduction Program

Helps reduce household electric and gas use resulting in lower bills

### CARES

#### Customer Assistance & Referral Evaluation Services

Assist special-needs and low-income customers experiencing financial hardship

### MEAF

#### Matching Energy Assistance Fund

Provides grants to stop shut-off or to reconnect service.

### **Community Response Partner Network**

Join for updates on weather warnings and other Public Health Emergencies.

Sign up online



[bit.ly/phcommunityresponse](https://bit.ly/phcommunityresponse)



# Utility Assistance Resource Guide



Department of  
**Public Health**  
CITY OF PHILADELPHIA

# UESF

Income based programs stabilizing homes for families facing a housing crisis.

## Utility Emergency Services Fund

Case management, Financial assistance, Educational workshops and more  
1608 Walnut St. Suite 600, 19103  
[www.uesfacts.org](http://www.uesfacts.org)



## Benefits Access Center

Learn about and enroll in state and federal benefits  
215.814.6845 — [BAC@uesfacts.org](mailto:BAC@uesfacts.org)



## Utility Assistance Program

Utility services endangered or terminated (shut off)  
215.814.6837 — [utility@uesfacts.org](mailto:utility@uesfacts.org)



## Family Empowerment Program

Stabilization assistance for families with children pre-school to 12th grade  
215.732.8373 — [family@uesfacts.org](mailto:family@uesfacts.org)



## Water Housing Stabilization

Assistance for high water usage and/or high water bills  
267.639.8248 — [water@uesfacts.org](mailto:water@uesfacts.org)

# Neighborhood Energy Centers



Learn about conserving energy, applying for bill payment assistance, and energy counseling.

To find a Neighborhood Energy Center near you visit [bit.ly/NeighborhoodEnergyCenters](http://bit.ly/NeighborhoodEnergyCenters)

or  
Scan the QR Code



SCAN ME

## Assistance for Older Adults

Philadelphia Corporation  
for the Aging (PCA)

Helpline: 215-765-9040

Provides assistance to low-income seniors. Call their Helpline with questions about staying safe, grab and go meals, or other assistance.

To learn about **PCA emergency funds program** visit your local senior center, call the helpline or visit [pcacares.org](http://pcacares.org).



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# BenePhilly

BenePhilly offers non-income-based resources and FREE one-on-one support to help Philadelphians like you enroll in benefits to help you afford costs such as:

- Prescription Drugs
- Health insurance
- Groceries
- Childcare Assistance
- Heat & Other Utilities
- Property Taxes
- Disability Benefits

## BENEPHILLY HOTLINE

(800) 994-5537

Monday – Friday

9am – 5pm

## BenePhilly Centers:

### Esperanza

(215) 324-0746 | Ext. 108  
M-F: 9am – 5pm

### City of Philadelphia

**-MSB**  
(215) 685-3654  
M-F 9am – 5pm

### PA CareerLink®

Philadelphia, Northwest  
(215) 298-9292  
M-F: 8:30am – 4:30pm

### Philadelphia FIGHT

(215) 525-8636  
M-F: 9am – 5pm

### Catholic Social Services Southwest Family Center

(215) 724-8550 | Ext. 6  
M-F: 9:30am – 5:30pm

### UESF

(215) 814-6845  
M-F: 9am – 5pm

### IMPACT Services Corporation

(215) 739-1600 | Ext. 156  
M-F: 9am – 5pm