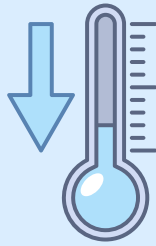


Stay Healthy and Safe during Cold Weather

Your guide to utility assistance in Philadelphia



Prepare for Cold Days Indoors

When Philly residents stay home to stay warm from the cold, this means more need for heating and higher utility bills.

Check out these resources for help with more stable and comfortable housing this winter.



Utility Assistance Programs

Utility Emergency Services Fund

Case management, financial assistance, educational workshops and more.

743 N. 24th St., Floor 2, Phila., PA 19103

215-972-5170 — www.uesfacts.org

Utility Assistance Program

Assistance when services are endangered or shut off.

215-814-6645 — utility@uesfacts.org

Benefits Access Center

One-on-one support to apply for public benefits.

215-814-6845 — BAC@uesfacts.org

Family Empowerment Program

Stabilization assistance for families with children pre-school to 12th grade.

215-814-6845 — family@uesfacts.org

Your healthcare provider may be able to help keep utility services turned on if there is a medical emergency in your household.

For PGW and PECO, review the Medical Certificate Guidance at bit.ly/MedicalCertificateGuidance.

For Water Department protections, visit bit.ly/PreventWaterShutOff.

Assistance for Older Adults

Philadelphia Corporation for the Aging (PCA)

Helpline | 215-765-9040

Call with questions about staying safe and healthy during cold weather, grab-and-go meals, or other assistance.



Neighborhood Energy Centers

Learn how to conserve energy, apply for bill payment assistance, and receive energy counseling. Call or visit a Neighborhood Energy Center (NEC) near you.

ACHIEVEability | 5901 Market St., Suite 410 | 215-557-8414 ext.8802

Center in the Park | 5818 Germantown Ave. | 215-848-7722

Congreso de Latinos Unidos | 216 W. Somerset St. | 215-763-8870

Frankford CDC | 4667- 69 Paul St., Floor 2 | 215-743-6580

Germantown Crisis Ministry | 35 W. Cheltenham Ave. | 215-843-2340

Greater Phila. Alliance Social Service Center (GPASS) | 4943 N. 5th St. | 215-456-1662

Greater Phila. Community Alliance (GPCA) | 1529 S. 22nd St. | 215-336-5505

Greater Phila. Community Alliance Houston Center | 2029 S. 8th St. | 215-468-1645

HACE | 4907 Frankford Ave. | 215-437-7867

Hunting Park NAC | 3760 N. Delhi St. | 215-225-5560

Mt. Vernon Manor CDC/NAC | 631 N. 39th St. | 215-475-9492

New Kensington CDC | 2771 Ruth St., Suite 1 | 215-427-0350

Nicetown CDC | 4300 Germantown Ave., Suite B | 215-329-1827

Phila. Chinatown Development Corporation | 301-305 N. 9th St. | 215-922-2156

Southwest CDC | 6328 Paschall Ave. | 215-729-7441

Strawberry Mansion NAC | 2829 W. Diamond St. | 215-235-7505

We Never Say Never | 4427 Lancaster Ave. | 215-452-0440