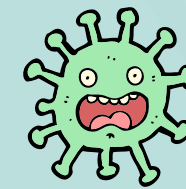
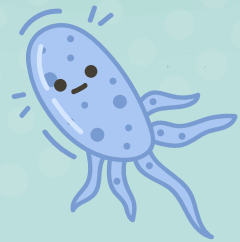
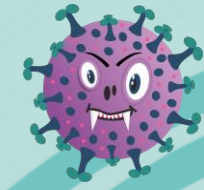


# GET SHOCKED! DENTAL WATER SAFETY



**Presenter: Charlotte Gallagher, BSN, RDH, CIC, CDIPC**

**Healthcare Associated Infections & Antimicrobial Resistance Program**

# OBJECTIVES:

- 1** Explain the impacts and causes of dental unit waterline (DUWL) biofilm formation
- 2** Describe the 4 steps to ensure safe dental water:  
Treat> Test> Maintain >Monitor
- 3** Outline requirements for a safe dental water policy with training and compliance monitoring



# BACKGROUND



# DENTAL WATERLINE FACTS

## Contributing Factors to Biofilm Formation

Long, small-diameter tubing with low flow rates carries water to the high-speed handpiece, air/water syringe, and ultrasonic scaler

Backflow of microorganisms from blood and saliva enters the dental water system via handpieces or air/water syringes during treatment

Stagnation occurs when office is closed (nights/weekends) and lines are not emptied or are left unused

Contaminated in-line filters, anti-retraction devices & turbines are not changed



# DENTAL WATERLINE BIOFILM

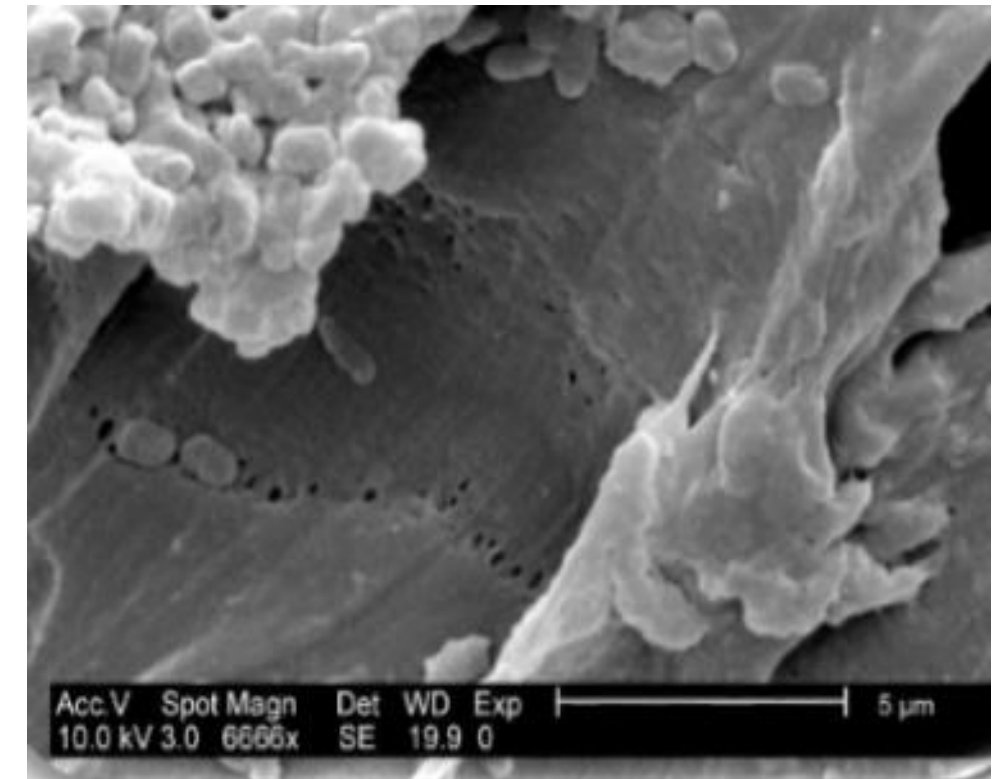
Bacterial slime layer that forms in the plastic tubing or any other plumbing surface, that protects, feeds, and transmits pathogens in water

Resists disinfectants

INSIDIOUS - may or may not smell

Per CDC's 2003

Guidelines for Infection Control in Dental Health-Care Settings,  
even brand-new waterlines can reach microbial counts  
 $\leq 200,000$  colony-forming units (CFU)/mL within 5 days



# PATHOGENS TRANSMITTED

## *Legionella pneumophila*

Aerosols expose staff and patients due to inhalation or contact with mucous membranes



## *Pseudomonas aeruginosa*

Multi-drug resistant organisms contact blood and mucous membranes



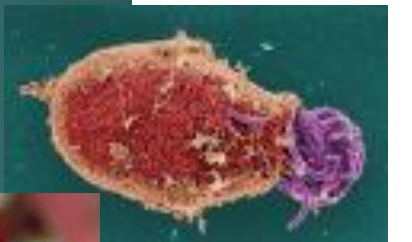
## *Non-tuberculous mycobacteria (NTM)*

Contact with contaminated water or instruments or inhaled



## Protozoa & Fungi

Contact with mucous membranes or blood via touch, inhalation or ingestion





# OUTBREAKS



## Where & When

- 2015 Georgia - 24 cases
- 2016 California - 71 cases



## Who

- Children aged 4-8
- Received pulpotomies in pediatric dental clinics



## What & How

- *Mycobacterium abscessus* (NTM) infections
- Dental treatment water contained high levels of bacteria



## Outcomes

- Delayed signs of disease transmission
- Serious harm (loss of hearing and jaw)
- Death



DISEASE PREVENTION

SAFE WATER REGULATIONS

&

GUIDANCE





# DENTAL WATER QUALITY REGULATIONS



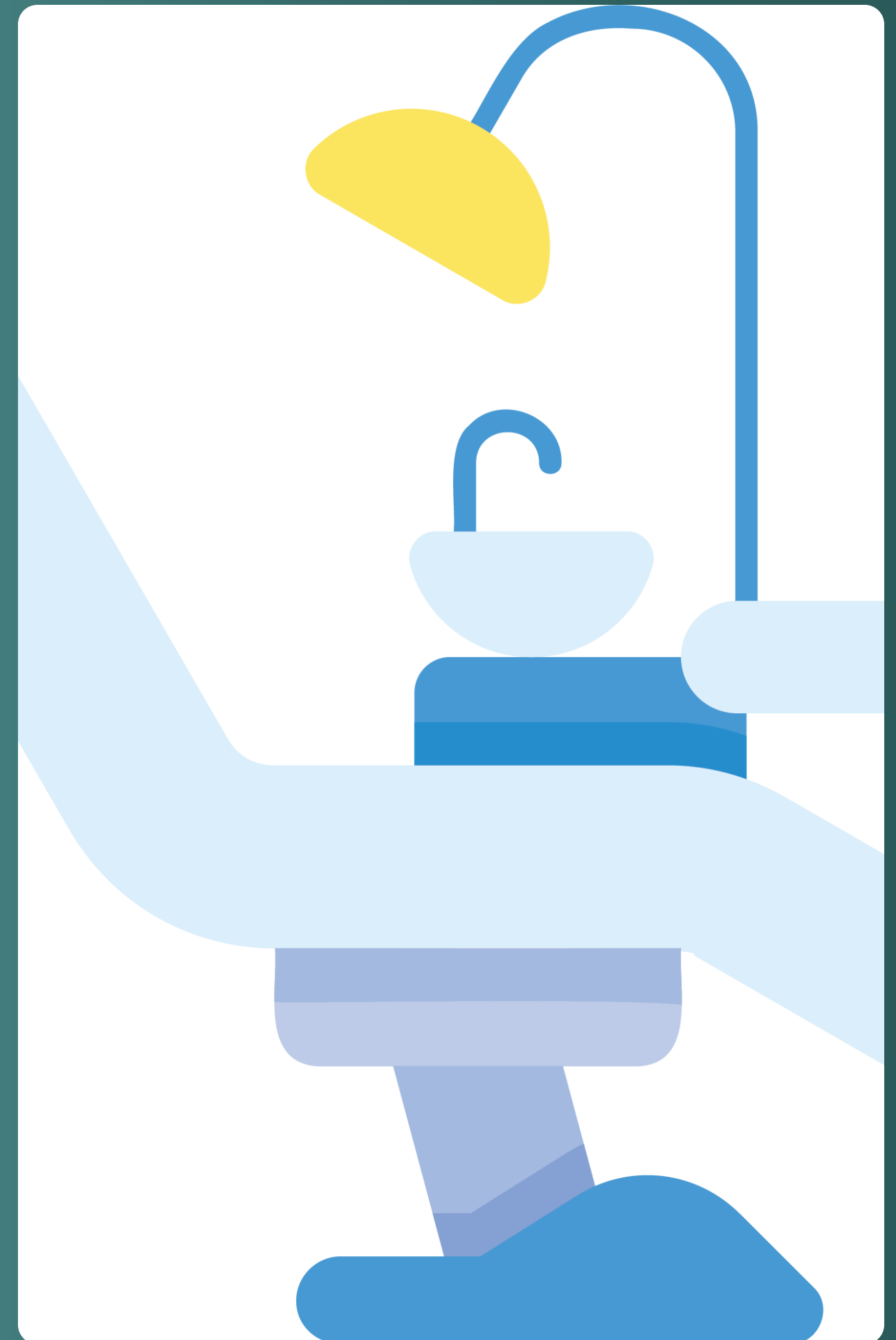
**Environmental Protection Agency (EPA)  
standards for drinking water:**

**≤500 Colony Forming Units (CFU)/mL of heterotrophic water bacteria  
for routine dental treatment output water**

# DUWL Regulations

## FDA

- DUWL are considered medical devices by the U.S. Food and Drug Administration (FDA) under the 1976 Medical Devices Amendment to the Food, Drug, and Cosmetic Act
- FDA approves any medical devices used to deliver safe dental water and manufacturer's instructions for use, including recommended germicidal products and disinfection processes
- FDA also regulates chemical germicides used on critical and semi critical medical devices



A stylized, glowing blue and white lightning bolt graphic is positioned on the left side of the slide, extending from the top left towards the center.

# **CDC DUWL GUIDELINES**

**CDC recommends that all dental unit waterlines be treated regularly with FDA approved germicides to maintain the EPA minimum water quality standard**

**Consult with the dental unit manufacturer for appropriate methods and equipment to maintain the quality of dental water**

**Follow recommendations for monitoring water quality provided by the manufacturer of the unit or waterline treatment product**

**Use sterile saline or sterile water as a coolant/irrigant when performing surgical procedures**

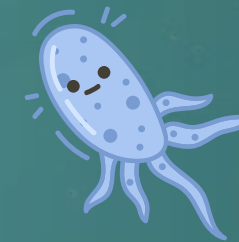
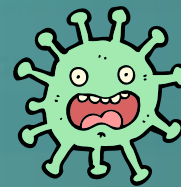
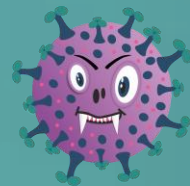
# STEPS TO SAFE DENTAL WATER





1

**TREAT BY SHOCK**



# BEFORE YOU SHOCK



**Separate dental lines from the municipal water supply by**

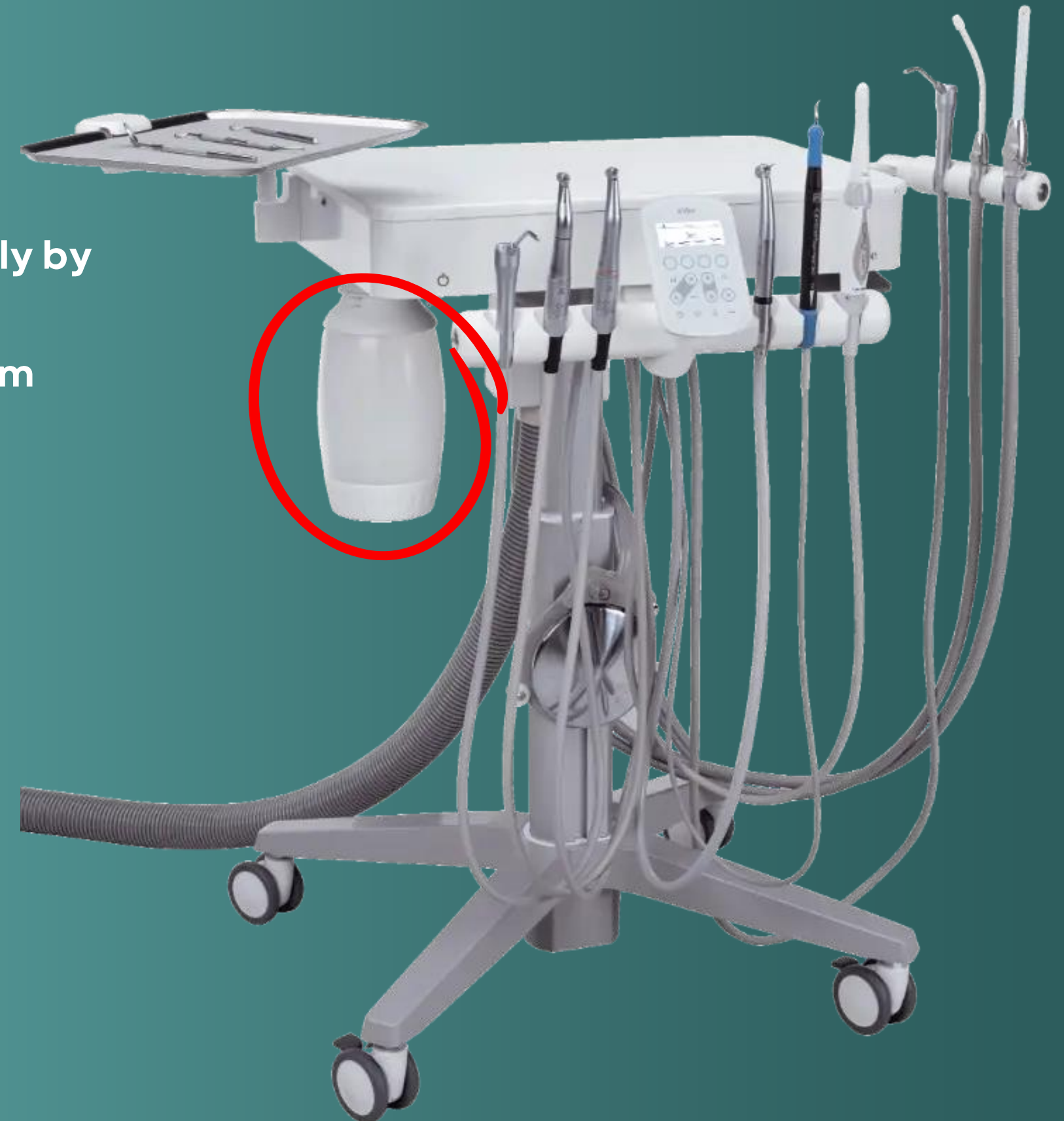
- ❖ **Adding a filter at the waterline starting point**
- ❖ **Completely disconnect by using a bottle system**



**Using municipal water alone in the bottle system after shocking will not prevent biofilm regrowth. Follow the IFU for the recommended type of water and water treatment products.**



**When preparing to shock, have the recommended PPE available per the chemical safety data sheet e.g., heavy-duty gloves, eyewear & mask**





# SHOCK CLEAR!

## Drain Lines Completely

Disconnect all devices & filters to remove existing water or chemicals & prevent damage

## Mix Shock Solution

Mix **ONLY** the products specified by DUWL IFU (e.g., diluted chlorine, Liquid Ultra, Citrisil)

Don't use household cleaners or disinfectants

## Fill with Shock

Apply product in all new and existing water delivery lines for IFU specified interval

While shocking, place "CHAIR OUT OF USE" SIGNS

## Flush Lines

Empty shock into buckets or sinks- NOT suction lines

Run recommended water to clear all chemicals and biofilm



2

# TEST THE WATER





# Types of Testing

## In Office Testing

- Can be used more frequently
- 48–72-hour response time
- Help ensure staff compliance with protocols
- Provide early warning of problems with biofilm control

## Contracted Laboratory Testing

- Standard agar plate test methods
- Provides more accurate counts and baseline measures
- 1-7 day turnaround time
- External validation of in-office monitoring program

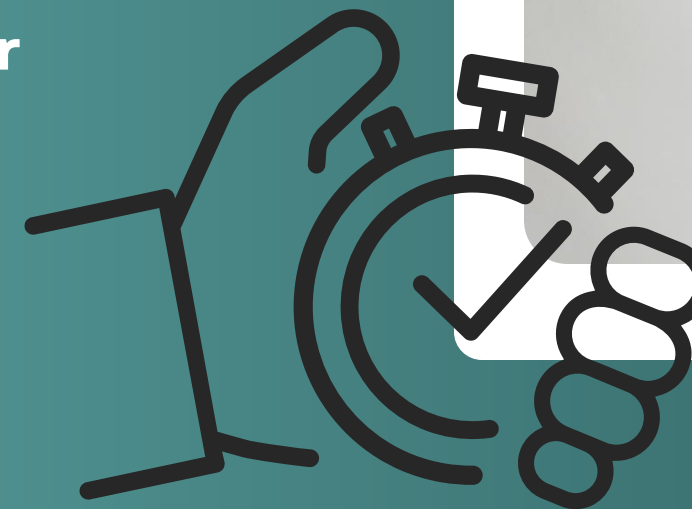
## Both

Either or a combination may be used to obtain baseline measures and ensure effective treatment and maintenance

Follow laboratory or test kit instructions for aseptic collection, germicide neutralization and shipping/transport of samples

# Test Preparation

- 1 Neutralize any chemicals in water that will interfere with sample growth, per test kit IFU (sodium thiosulfate is one type of neutralizer)
- 2 Remove handpieces, filters, & water dispensers
- 3 Wash hands before collecting a sample
- 4 When testing in-house, be sure to use proper sampling media, incubation times, and temperatures.



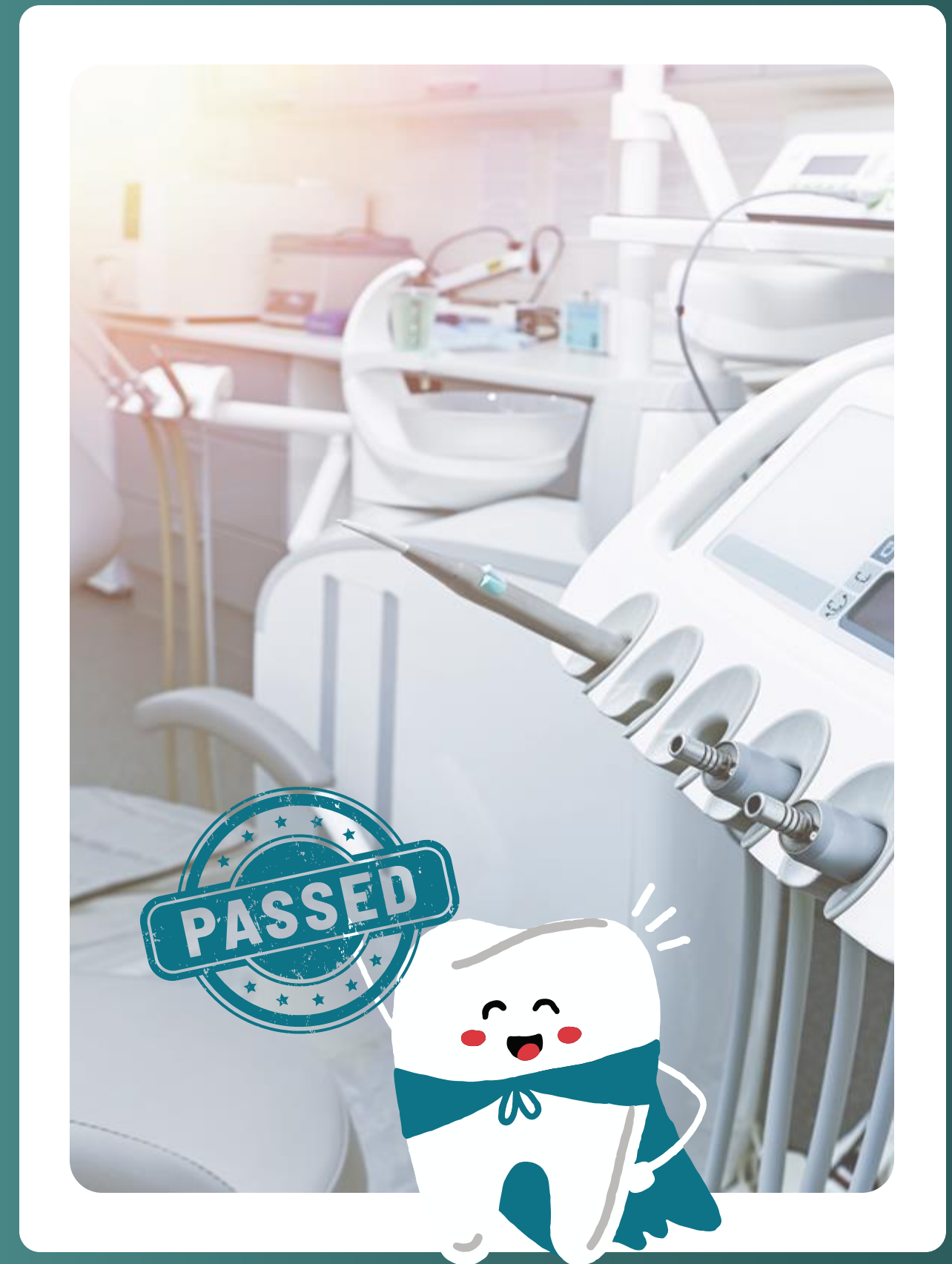
# Initial Testing

- Scientific literature suggests that in-office testing results are less reliable than those performed in a qualified water testing laboratory
- Follow the test manufacturer's or test lab's directions for collection, storage and transportation to testing facility
- Perform testing before maintenance program is implemented to ensure effective initial shock treatment



# Successful Result

- If  $\leq 500$  CFU/ml water quality is achieved, resume use of DUWL
- Retest again in 7 days, then monthly for one year, and then at least quarterly







# Failed Test: Check Systems & Reshock



## Techniques

Operator error:  
failure of initial  
"shock" treatment  
via improper  
dilution or chemical  
mixing



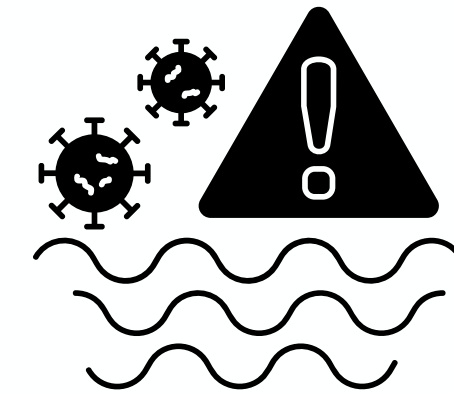
## Measures

Use timers and  
measuring  
devices for  
accuracy



## Failure to purge

Many intermittent  
chemical treatment  
protocols are more  
effective when water  
is removed from the  
lines both before and  
after introduction of  
chemical solutions.



## Contamination

Disinfect bottles  
and/or replace  
filters and check  
for untreated areas

3

AFTER SHOCK!

MAINTAIN

QUALITY



# Physical Maintenance of Water Systems



**Empty unit waterlines  
( hit “purge button” )  
every night and when  
out of service to  
prevent stagnation**

**Empty, clean, and  
disinfect unit bottles  
daily, per IFU**

**Flush all lines at the  
start of day for  
minimum 2 minutes**

**Flush water and air  
lines for 20–30  
seconds after each  
patient to flush out  
free floating bacteria**

**Assess water & lines  
for damage,  
contamination, musty  
odor, cloudiness, or  
particulates**

**Replace damaged lines  
as directed by the  
manufacturer**

**Change filters and  
maintain anti-  
retraction devices  
regularly per IFU**

**Use a new disposable  
air/water tip for every  
patient**

**Remember, waterline maintenance will not eradicate or completely prevent biofilm!**

# Chemical Maintenance of Water Systems

Use FDA approved  
low level  
germicidal &  
microbiocidal  
agents daily with  
self-contained  
bottle systems

Maintenance  
chemicals are  
**ONLY** effective  
after a successful  
shock  
(straws, tablets, or  
in-line cartridges)

Use only fresh  
distilled,  
filtered,  
or commercial  
drinking water

Follow IFU on  
products and  
chair & keep  
them readily  
available for staff  
reference



# Types of Chemical Delivery

## TABLETS

Insert tablets in dental unit water bottles. Often, 2 tabs at each bottle refill.

Discard all water, rinse bottle, refill water, & then insert tablets to dissolve before use.

## STRAW METHOD

Insert chemically treated straw that slowly releases germicide into unit bottle. Often, lasts for months.

## PLUMBED IN-LINE

Cartridge attaches to plumbing system and releases metered doses to water as it enters dental unit (vendor manages)

4

# MONITOR QUALITY



# TESTING INTERVAL

If dental water quality meets EPA standard  
of  $\leq 500$  CFU monthly for 1 year,  
testing can occur quarterly

TIME						
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		



# DOCUMENT EVERY TEST

Date

Name of staff testing

Location (chair & operatory numbers)

Specific Line Tested (Air/H2O syringe, handpiece,  
Cavitron & unused lines)

Results

Product names/lot number

**TEST ALL LINES**



# DUWL TEST LOG EXAMPLE

SAMPLE DATE	TESTER'S NAME	DENTAL UNIT/ LOCATION (Room/Chair/ Operatory)	DEVICE SAMPLED	DATE OF RESULTS	MICROBIAL COUNT (Refer to colony counting chart)	CORRECTIVE ACTIONS TAKEN (See chart above)
			<input type="checkbox"/> AW Syringe <input type="checkbox"/> Source Water <input type="checkbox"/> Scaler <input type="checkbox"/> Handpiece <input type="checkbox"/> Combined			
			<input type="checkbox"/> AW Syringe <input type="checkbox"/> Source Water <input type="checkbox"/> Scaler <input type="checkbox"/> Handpiece <input type="checkbox"/> Combined			
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# SPECIAL WATER MONITORING CONSIDERATIONS



# Surgical Requirements

- Use **ONLY** sterile water OR saline irrigant for procedures that enter the bloodstream (root canals, surgeries, and extractions)
- Use sterilizable or disposable sterile tubing or a syringe
- Date water/saline when opened and discard bottles within 24 hours
- Reprocess devices and tubing used, per IFU, or use disposable items



# Invasive Surgical Procedures



**Biopsy**



**Periodontal surgery and soft tissue debridement**



**Apical surgery or Implant surgery**



**Surgical extraction of teeth, such as removal of an erupted or nonerupted tooth that requires elevation of a mucoperiosteal flap, removal of bone or section of tooth, and suturing if needed**





# Responding to Boil Water Advisories

**Water should not be delivered to patients through the dental unit, ultrasonic scaler, or other water dependent dental equipment that uses the public water system**

**Patients should rinse with bottled or distilled water until the boil-water advisory has been cancelled.**

**Alcohol-based hand rubs (ABHR) can be used until the boil-water notice is cancelled. If hands are visibly contaminated, bottled water and soap should be used for handwashing. If bottled water is not immediately available, an antiseptic towelette should be used.**

**Tap water should not be used to dilute germicides or for hand hygiene unless the water has been brought to a rolling boil for >1 minute and cooled before use.**

**Afterward, dental unit waterlines should be flushed & chemically treated according to the manufacturer's instructions.**

# IMPLEMENT A SAFE DENTAL WATER POLICY



# Create a Written Policy

Write policies and standard operating procedures (SOP) based on manufacturers' IFU for the dental chair, it's waterlines and required products, based on current best practices and all government regulations

## **INCLUDE**

Hand hygiene

Proper PPE use when using shock and disinfectant products

Dental unit waterline treatment, testing, maintenance, and monitoring instructions

Use of sterile water with sterile delivery devices for invasive treatments

# Educate Staff

**Hand hygiene**

**Performing shock treatment, testing, maintenance, and monitoring**

**Proper PPE use for shock and disinfectant products**

**Using signage until shock is flushed entirely to prevent patient injury**

**Assess failures and retreat - test in 1 week and retreat if needed**

**Use of sterile water & delivery devices for invasive care**

**Monitoring and responding to boil water advisories**

**Ensure competency & monitor for compliance**



# Summary:

- 1 DUWL biofilm treatment and maintenance is essential for preventing patient harm
- 2 There are 4 steps required to ensure safe dental water: Treat> Test> Maintain>Monitor
- 3 Create dental water policies & procedures guided by IFU, CDC, and regulatory body guidance
- 4 Train all staff who perform DUWL tasks & monitor compliance



# REFERENCES

**Centers for Disease Control and Prevention (CDC)**

**[Guidelines for Infection Control in Dental Health-Care Settings – 2003](#)**

**Appendix A - [Regulatory Framework for Disinfectants and Sterilants](#)**

**Appendix C - [Methods for Sterilizing and Disinfecting Patient-Care Items and Environmental Surfaces](#)**

**[Infection Prevention & Control in Dental Settings](#)**

**[Infection Prevention Checklist for Dental Settings Basic Expectations for Safe Care](#)**

**[Dental Unit Water Quality](#)**

**[Best Practices for Dental Unit Water Quality | Dental Infection Prevention and Control | CDC](#)**

**[HAN - October 31, 2022 - Outbreaks of Nontuberculous Mycobacteria Infections Highlight Importance of Maintaining and Monitoring Dental Waterlines](#)**

**[Mycobacterium abscessus in Healthcare Settings](#)**

**Association for Dental Safety (ADS), formerly known as the Organization for Safety, Asepsis and Prevention (OSAP)**

**[Dental Unit Water Quality: Organization for Safety, Asepsis and Prevention White Paper and Recommendations– 2018](#)**

**[Dental Unit Waterlines: ADS Recommendations to Clinicians](#)**

**[Questions to Help Guide Selection of Dental Waterline Devices and Chemical Treatment Options](#)**

**[Troubleshooting Dental Water Quality Problems](#)**

**[Dental Unit Waterlines](#)**

**[Dental Unit Waterline Fact Sheet](#)**

**Center for Biofilm Engineering | Montana State University**

**[Biofilm Basics](#)**

**[BiofilmConceptsPoster\\_2010-K\\_wiRefs.indd](#)**

**FDA and EPA**

**[Dental Unit Waterlines | FDA](#)**

**[Reprocessing Medical Devices in Health Care Settings: Validation Methods and Labeling - Guidance for Industry and Food and Drug Administration](#)**

**[Staff](#)**

**[Dental Effluent Guidelines](#)**

**Other references:**

**[Are Physicians' Office Laboratory Results of Comparable Quality to Those Produced in Other Laboratory Settings?](#)**

**[Dental Unit Waterlines: Disinfection and Management](#)**

**[Multiparametric analysis of waterline contamination in dental units](#)**

# QUESTIONS?



Department of  
**Public Health**

CITY OF PHILADELPHIA

# Thank you!

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