

# Text Messaging Templates Resource Guide

## Air Quality

- **Current air quality conditions in Philadelphia:** [Check air quality | Services | City of Philadelphia](#)
- **How to assemble a home emergency kit:** [Home Emergency Kit \(pa.gov\)](#)
- **Resource hub locations (Oct 2023):** [Resource hubs offer drop-in assistance and free services in five Philadelphia neighborhoods | Department of Public Health | City of Philadelphia](#)
- **Climate Resilience for Frontline Clinics Toolkit:** [Climate Resilient Health Clinics | AmeriCares](#)
- **Air quality resources for public health professionals:** [Air Quality Resources for Professionals | Air | CDC](#)

## Extreme Heat

- **PDPH's Extreme Heat Guide:** [Resources | Department of Public Health | City of Philadelphia](#)
- **Philadelphia Corporation for Aging (PGA) Heatline:** (215) 765-9040
- **Locations of City cooling centers (2023):** [Cooling Centers 2023 \(arcgis.com\)](#)
- **CDC's Warning Signs and Symptoms of Heat-Related Illnesses (Infographic):** [Warning Signs and Symptoms of Heat-Related Illness | Natural Disasters and Severe Weather | CDC \(Text Equivalent\)](#)
- **City's X, formerly Twitter, social media accounts:** [@PhilaOEM](#), [@PhiladelphiaGov](#), [@PHLPublicHealth](#)

## Severe Storms and Flooding

- **ReadyPhiladelphia information and sign-up link:** <http://bit.ly/ReadyPhiladelphiaSignUp>
- **How to assemble a go bag:** [Make a go bag | Services | City of Philadelphia](#)
- **How to assemble a shelter-in-place kit:** [Make a shelter-in-place kit | Services | City of Philadelphia](#)
- **Ways to help homelessness in Philadelphia (2022):** [Homelessness in Philadelphia: 5 ways to help | Office of Homeless Services | City of Philadelphia](#)
- **Mold infections in immunocompromised people:** [Invasive Mold Infections in Immunocompromised People | Mold | CDC](#)
- **Reopening healthcare facilities after a storm:** [Reopening Healthcare Facilities | Natural Disasters and Severe Weather \(cdc.gov\)](#)

## Utility Interruptions

- **Food safety after a disaster or emergency:** [Keep Food Safe After a Disaster or Emergency | Natural Disasters and Severe Weather | CDC](#)
- **Emergency reporting for PECO, Philadelphia Water Dept (PWD), and Philadelphia Gas Works (PGW):**
  - **PECO (Emergency):** 1-800-841-4141
  - **PECO (Regular Customer Service):** 1-800-494-4000  
*\*Note: PECO customers should not report electrical emergencies via email or online request*
  - **PWD (Emergency):** (215) 685-6300
  - **PWD (Regular Customer Service):** (215) 685-6300
  - **PGW (Emergency):** (215) 235-1212
  - **PGW (Regular Customer Service):** (215) 235-1000
- **Reference materials and assessment tools for healthcare facilities:** [Reference Materials & Assessment Tools \(poweredforpatients.org\)](#)
- **FEMA & ASPR's Healthcare Facilities and Power Outages Guide (2019):** [Healthcare Facilities and Power Outages \(fema.gov\)](#)
- **ASPR's Healthcare Emergency Preparedness Information Gateway:** [ASPR TRACIE | Healthcare Emergency Preparedness Information Gateway \(hhs.gov\)](#)

## Winter Weather Safety

- **Office of Emergency Management's (OEM) Winter Weather Guide (2015):** [OEMwinterGuide2015print\\_final.pdf \(phila.gov\)](#)